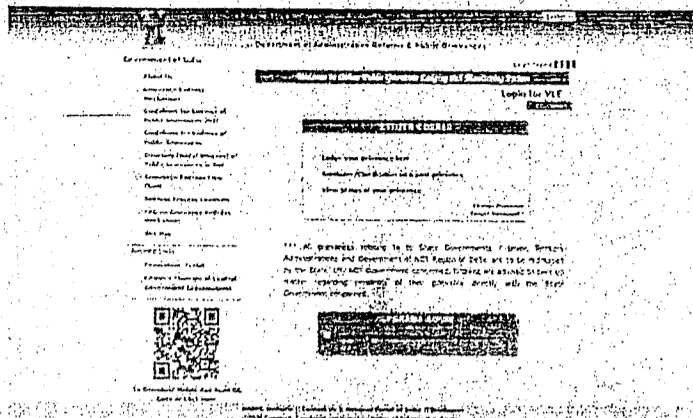


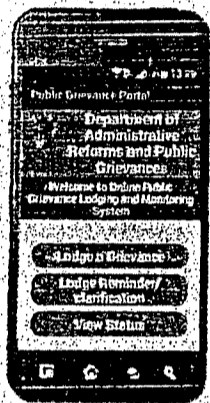


CPGRAMS - Centralized Public Grievance Redress and Monitoring System Mobile App



Steps to install the mobile App

- Log on to <http://pgportal.gov.in>
- Capture the QR Code using the QR Code Reader
- Download the App through the captured link
- Install the app in your Android mobile
- Open the App after installation



The mobile App looks as shown

The citizen can select

- Lodge a Grievance
- Lodge Reminder/Clarification
- View Status

They may provide required information

The citizen can view the status any time - anywhere using the mobile App



Hon'ble MoS(PP), Dr Jitendra Singh with the senior officers of DARPG and DoPT

Hon'ble MoS(PP), Dr Jitendra Singh addressing the gathering



Government of India

Department of Administrative Reforms & Public Grievances
5th Floor, Sardar Patel Bhawan, New Delhi-110 001
011-23401468

Technology Partner



THE IT SUPPORT PROFESSIONALS

National Informatics Centre

Department of Electronics & Information Technology
Government of India
011-23367682 • E-mail : cpgrams-darpg@nic.in